

PRIVACY POLICY

CONTACT DETAILS

Office: The Estate and Farms Office, Benacre, Beccles, Suffolk, NR34 7LJ

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PURPOSE OF THIS INITIAL NOTICE

In line with the General Data Protection Regulations (GDPR), we are committed to protecting and respecting your privacy. This is a summary of our privacy notice to tell you what personal information about you we collect, hold and use.

We have suitable physical, electronic and managerial procedures to safeguard the information we collect.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may choose to restrict the collection or use of your personal information by contacting us.

INFORMATION WE COLLECT, HOLD AND USE ABOUT YOU (INCLUDING FROM SOCIAL MEDIA AND WEBSITE PORTALS)

Identity and contact details.

Preferences and interests.

All Payment information.

Complaint Information.

Your vehicle details and registration numbers, Correspondence letters, emails, and records.

CCTV recordings including photos (where applicable).

Website and online portal information.

WHY DO WE NEED THIS INFORMATION?

To provide you with a better service

We may use the information to improve our products and services

We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting

For contractual agreements, guarantees, payments and communication

To perform our legal obligations

Security

We may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.